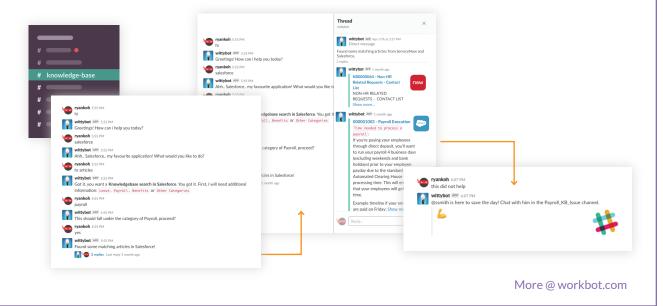


## Example Workflow: IT Helpdesk Knowledge Base with NLU





## Retrieve information from a centralized knowledge base using NLU



## **OTHER POSSIBLE IT WORKFLOWS**

## Automated IT Ops follow-up

Automatically assign a Jira or Github issue to someone when critical issues arise from a monitoring tool (eg: Splunk). When the issue is updated, everyone gets notified in Slack too.